

Privacy Policy

The Website and the Service is the responsibility of Torrent Detective Kft. Torrent Detective can be contacted at hello@torrentdetective.com email address.

This Privacy Policy explains how we collect, use, store and disclose information when you use the Site or the Service. This Privacy Policy forms part of our Terms and Conditions and describes our privacy practices.

By using the Site and the Service, and in particular by start using the Service, you are consenting to the use of your information in the manner set out in this Privacy Policy.

The Site and the Service are provided by Torrent Detective Kft. ("Torrent Detective", "us", "we", or "our") a company incorporated under the laws of Hungary, having its registered seat at 9022 Győr, Szent István út 16. a. ép. fszt. 2.

Personal information

Information that can be used to identify or contact a single person is considered to be personal information.

We collect data from Users of the Site with the help of 3rd party services - please see our Cookie Policy.

We collect data from the Users of the Service. We need to obtain this data in order to provide the Service, and we only do it with the consent of the User. That data is:

- Company Name
- Name of the contact person
- Email address of the contact person
- List of authors and titles of the releases of the company
- Purchase history
- Phone Number
- VAT number
- Company physical address
- Login history
- Billing information

When you are using the Site, several information is automatically being collected, please see all details in our Cookie Policy.

Data collected particularly to provide the Service

In order to provide the Service we collect non-personal information about Torrent site users.

All data that is collected to provide the Service can't be considered to be anything personal, only technical data.

In case a User users the part of the Service that can be found at <http://app.torrentdetective.com/report-infringement> we require the User the provide us:

- The contact person's full name
- The contact person's email address
- Full name of the rights holder of the online content
- Description of the original and the infringing content
- Location of the infringing content
- Confirmation of the good faith that the content of the subject matter is not authorized by law
- According to DMCA section 512(f) the User is held responsible for any fees of damages if the User provides false information
- Declaration of the User about the authorisation to act on behalf of the owner of the infringed content

Usage of the collected information

We provide the above collected information to our Users in order to provide the service.

All other personal information that we collect about our Users are solely for the below purposes:

- To provide the Service
- To contact our Users
- To send any updates to our Users about the Site or the Service
- To send our Users notifications and system emails regarding the Service
- To process the Users' payments or prevent or detect fraud
- To send promotional or marketing related content to our Users

Sharing of the information

Sometimes it is necessary to share certain information with 3rd parties during DMCA takedown services, such as contact information of website hosts or web-service providers. Torrent Detective will provide the personal data of the person involved in a DMCA takedown to 3rd parties, only if:

- Torrent Detective has straight, explicit and prior permission from the person in question;
- It is necessary to provide the Service;
- The person involved may at any time withdraw the consent regarding the provision of his data to third parties.

Your controls

All Users of the Service are any time available to cancel their subscription with Torrent Detective and permanently delete their account. In such cases all data of the user - including personal data - will be deleted.

All registered users are also available to modify any data or login details any time, or request the deletion of such data via email.

Data security

We take your data security really seriously - this is what this whole service is about. We also take reasonable steps to maintain the security of the data we obtain - let that be data of our Users or data that Torrent Detective collects during providing the Service.

Compliance

We are committed to be in compliance with GDPR. Both this Privacy Policy and our in-house Privacy Policy (shared with employees) are up to date regarding GDPR concerns. Our personnel is also trained regarding privacy / GDPR obligations.

We aim to protect your data from illegal distribution and do this without any harm to data processing regulations.

Changes

Any time we significantly update this Privacy Policy we will provide you prominent notice in form of notifications within the Service or via email. In some cases, we will notify you in advance, and your continued use of the Service after the changes have been made will constitute your acceptance of the changes. Therefore please read all those notifications carefully.

In case you wouldn't like to continue using the Service after such a change you can cancel your account as it is written in our Terms and Conditions.

Google Analytics and other Cookies

When browsing our website we use Google Analytics to collect and process activity on our website to help us improve our content with a better understand of our visitors. Please read Google's privacy policy about how Google uses data when you use our Site or Service. For further use of cookies on our website, please visit our Cookie Policy.

Cookie Policy

This cookie policy makes a part of our Privacy Policy. As many other websites, we use cookies to help us understand how the visitors of the Site or the Service use Torrent Detective, so we can keep improving our services. With this Cookie Policy we aim to give you clear and explicit information about the cookies we use and what choices do you have regarding them.

What are cookies?

Cookies are small data files that are transferred to your device during your visit to our website. Cookies contain information about your preferences, settings and overall use of the website. They allow your browser to be identified during a future visit to our website.

What cookies do we use?

Please see all details about the cookies we use in the following chart:

Cookie	Function	Time period (deletion)
ts_cookie	cookie settings	1 year
XSRF-TOKEN	Security token	Session
torrentdetective_session	Session id	Session
__cfduid	User identifier	1 year

Changing your Cookie Settings: The browser settings for changing your cookies settings are usually found in the 'options' or 'preferences' menu of your internet browser. In order to understand these settings, the following links may be helpful. Otherwise you should use the 'Help' option in your internet browser for more details.

- [Cookie settings in Internet Explorer](#)
- [Cookie settings in Firefox](#)
- [Cookie settings in Chrome](#)
- [Cookie settings in Safari](#)

Consent and Opt out

If you choose to use our Site or Service without blocking/disabling cookies, it means your consent to this Cookie Policy and the rest of the Privacy Policy. If you do not consent the use of cookies please block or disable them by the possibilities you have.

You are able to opt out from any data collection cookies or other technologies. You can set your browser/device settings or use automatic opt out software. However please be noted that cookies are important for the recommended functionality of the Site and the Service, and by blocking them you may have to miss out some features of Torrent Detective.